

#### JUSTSTANDOUT SMART HYBRID 16KW INVERTER MANUAL

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#### About This Manual

The manual mainly describes the product Information, guidelines for installation, operation and maintenance. The manual cannot include complete Information about the photovoltaic (PV) system.

#### How to Use This Manual

Read the manual and other related documents before performing any operation on the inverter. Documents must be stored carefully and be available at all times.

Contents may be periodically updated or revised due to product development. The Information in this manual is subject to change without notice. The latest manual can be acquired via service@Juststandout.com.cn

# 1. Safety Introductions

 $\cdot$  This chapter contains important safety and operating instructions. Read and keep this manual for future reference.

• Before using the inverter, please read the instructions and warning signs of the battery and corresponding sections in the instruction manual.

 $\cdot$  Do not disassemble the inverter. If you need maintenance or repair, take it to a professitional service center.

· Improper reassembly may result in electric shock or fire.

 $\cdot$  To reduce risk of electric shock, disctionnect all wires before aempng any maintenance or cleaning. Turning off the unit will not reduce this risk.

· Caution: Tionly qualified perstionnel can install this device with battery.

• Never charge a frozen battery. • For optimum operation of this inverter, please follow required specification to select appropriate cable size. It is very important to correctly operate this inverter.

 $\cdot$  Be very cautious when working with metal tools on or around batteries. Dropping a tool may cause a spark or short circuit in batteries or other electrical parts, even cause an explosition.

 $\cdot$  Please strictly follow installation procedure when you want to disconnect AC or DC terminals. Please refer to "Installation" section of this manual for the details.

• Grounding instructions - this inverter should be connected to a permanent grounded wiring system. Be sure to comply with local requirements and regulation to install this inverter. • Never cause AC output and DC input short circuited. Do not connect to the mains when DC input short circuits.

# 2. Product Introduction

This is a multifunctional inverter, combining functions of inverter, solar charger and battery charger to offer uninterruptable power support with portable size. Its comprehensive LCD display offers user configurable and easy accessible but on operation such as battery charging, AC/solar charging, and acceptable input voltage based on different applications. - 01 -

#### 2.1 Product Overview



- 1: Inverter Indicators
- 2: LCD display
- 3: Function Butions
- 4: DC Switch
- 5: Power tion/off bution
- 6: Modbus(RS-485) Port

- 7:Parallel port
- 8:Battery input ctionnectors
  - 9:Function Port
  - 10:Battery(CANBus) Port
  - 11:PV input with two MPPT
- 12:Generator input

13:Load 14:Grid 15: WiFi Interface

#### 2.2 Product Size





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#### 2.3 Product Features

- Self-ctionsumption and feed-in to the grid.
- Auto restart while AC is recovering.
- Programmable supply priority for battery or grid.
- Programmable mulple operation modes: Tion grid, off grid and UPS.
- Ctionfigurable battery charging current/voltage based tion applications by LCD seng.
- Ctionfigurable AC/Solar/Generator Charger priority by LCD seng.
- Compable with mains voltage or generator power.
- Overload/over temperature/short circuit protection.
- Smart battery charger design for opmized battery performance- With limit function, prevent excess power overflow to the grid.
- Supporng WIFI mtionitoring and 2 strings of each MPP trackers
- Smart seable three stages MPPT charging for opmized battery performance.
- Time of use function.
- Smart Load Function.

#### 2.4 Basic System Architecture

The following illustration shows basic application of this inverter.

It also includes following devices to have a Complete running system.

- Generator or Ulity
- PV modules

Ctionsult with your system integrator for other possible system architectures depending tion your requirements.

This inverter can power all kinds of appliances in home or office envirtionment, including motor type appliances such as refrigerator and air ctionditioner.



# 3. Installation

#### 3.1 Parts List

Check the equipment before installation. Please make sure nothing is damaged in the package. You should have received the items in the following package:



# 3.2 Mounng instructions Installation

#### Precaution

This Hybrid inverter is designed for outdoor use(IP65), Please make sure the installation site meets below ctionditions:

- · Not in direct sunlight
- · Not in areas where highly flammable materials are stored.
- · Not in potenal explosive areas.
- $\cdot$  Not in the cool air directly.
- · Not near the televisition Antenna or antenna cable.
- · Not higher than altude of about 2000 meters above sea level.
- · Not in envirtionment of precipitation or humidity(>95%)

Please AVOID direct sunlight, rain exposure, snow laying up during installation and operation. Before ctionnecng all wires, please take off the metal cover by removing screws as shown below:



#### Considering the following points before selecng where to install:

· Please select a vercal wall with load-bearing capacity for installation, suitable for installation tion ctioncrete or other ntion-flammable surfaces, installation is shown below.

· Install this inverter at eye level in order to allow the LCD display to be read at all mes.

 $\cdot$  The ambient temperature should be between -25~60°C to ensure opmal operation.  $\cdot$  Be sure to keep other objects and surfaces as shown in the diagram to guarantee sufficient heat dissipation and have enough removing space for wires. - 06 -

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For proper air circulation to dissipate heat, allow a clearance of approx. 50cm to the side and approx. 50cm above and below the unit. And 100cm to the frtiont.

#### Mounng the inverter

Remember that this inverter is heavy! Please be careful when liing out from the package. Choose the recommend drill head(as shown in below pic) to drill 4 holes tion the wall, 82-90mm deep.

- 1. Use a proper hammer to fit the expansition bolt into the holes.
- 2. Carry the inverter and holding it, make sure the hanger aim at the expansition bolt, fix the inverter tion the wall.
- 3. Fasten the screw head of the expansition bolt to finish the mounng.



#### **3.3 Battery ctionnection**

For safe operation and compliance, a separate DC over-current protector or disctionnect device is required between the battery and the inverter. In some applications, switching devices may not be required but over-current protectors are sll required. Refer to the typical amperage in the table below for the required fuse or circuit breaker size.

Model	Wire Size	Cable(mm )²	Torque value(max)	
12/14/16Kw 1AWG		50	13.6Nm	

Chart 3-2 Cable size



All wiring must be performed by a professional person.

Connecng the baery with a suitable cable is important for safe and efficient operaon of the system. To reduce the risk of injury, refer to Chart 3-2 for recommended cables.

Please follow below steps to implement battery ctionnection:

- 1. Please choose a suitable battery cable with correct ctionnector which can well fit into the battery terminals.
- 2. Use a suitable screwdriver to unscrew the bolts and fit the battery

ctionnectors in, then fasten the bolt by the screwdriver, make sure the bolts are ghtened with torque of 13.6 N.M in clockwise direction

3. Make sure polarity at both the battery and inverter is correctly ctionnected.





For 12KW/14KW/16KW model, battery ctionnector screw size: M8

4. In case of children touch or insects go into the inverter, Please make sure the inverter ctionnector is fasten to waterproof position by twist it clockwise.



Installation must be performed with care.



Before making the final DC ctionnection or closing DC breaker/disctionnect, be sure posive(+) must be ctionnect to posive(+) and negave(-) must be ctionnected to negave(-). Reverse polarity ctionnection tion battery will damage the inverter.



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**3.3.3 Temperature sensor ctionnection for lead-acid battery** 



#### 3.4 Grid ctionnection and backup load ctionnection

• Before ctionnecng to grid, please install a separate AC breaker between inverter and grid. Also, it is recommended that installs an AC breaker between backup load and inverter. This will ensure the inverter can be securely disctionnected during maintenance and fully protected from over current.

 $\cdot$  There are three terminal blocks with "Grid" "Load" and "GEN" markings. Please do not misctionnect input and output ctionnectors.

All wiring must be performed by a qualified perstionnel. It is very important for system safety and efficient operation to use appropriate cable for AC input ctionnection. To reduce risk of injury, please use the proper recommended cable as below.

Model	Wire Size	Cable(mm )²	Torque value(max)
12/14/16KW	2AWG	35	18.6Nm

Chart 3-3 Recommended Size for AC wires

#### Please follow below steps to implement AC input/output ctionnection:

- 1. Before making Grid, load and Gen port ctionnection, be sure to turn off AC baeaker or disctionnector first.
- 2. Remove insulation sleeve 10mm length, unscrew the bolts, insert the wires according to polaries indicated tion the terminal block and ghten the terminal screws. Make sure the ctionnection is complete.







Be sure that AC power source is disconnected before aempng to wire it to the unit.

- 3. Then, insert AC output wires according to polaries indicated tion the terminal block and ghten terminal. Be sure to ctionnect corresptionding N wires and PE wires to related terminals as well.
- 4. Make sure the wires are securely ctionnected.
- 5. Appliances such as air ctionditioner are required at least 2-3 minutes to restart because it is required to have enough me to balance refrigerant gas inside of circuit. If a power shortage occurs and recovers in short me, it will cause damage to your ctionnected appliances. To prevent this kind of damage, please check manufacturer of air ctionditioner if it is equipped with me-delay function before installation. Otherwise, this inverter will trigger overload fault and cut off output to protect your appliance but somemes it sll causes internal damage to the air ctionditioner

#### 3.5 PV Ctionnection

Before ctionnecng to PV modules, please install a separately DC circuit breaker between inverter and PV modules. It is very important for system safety and efficient operation to use appropriate cable for PV module ctionnection. To reduce risk of injury, please use the proper recommended cable size as below.

Model	Wire Size	Cable(mm ) <sup>2</sup>
12/14/16KW	10AWG	6
		•

#### Chart 3-4 Cable size



When using PV modules, please ensure the PV+ & PV- of solar panel is not connected to the system ground bar.



It is requested to use PV juncon box with surge protecon. Otherwise, it will cause damage on inverter when lightning occurs on PV modules.

#### 3.5.1 PV Module Selection:

When selecng proper PV modules, please be sure to ctionsider below parameters:

- 1) Open circuit Voltage (Voc) of PV modules not exceeds max. PV array open circuit voltage of inverter.
- 2) Open circuit Voltage (Voc) of PV modules should be higher than min. start voltage.
- 3) The PV modules used to ctionnected to this inverter shall be Class A rang cerfied according to IEC 61730.

Inverter Model	12KW	14KW	16KW	
PV Input Voltage		370V (150V~425V)		
PV Array MPPT Voltage Range	150V-425V			
No. of MPP Trackers	2 3 3		3	
No. of Strings per MPP Tracker	2+2	2+2+2	2+2+2	

Chart 3-5

#### 3.5.2 PV Module Wire Ctionnection:

Please follow below steps to implement PV module ctionnection:

- 1. Remove insulation sleeve 10 mm for posive and negave ctionductors.
- 2. Suggest to put bootlace ferrules tion the end of posive and negave wires with a proper crimping tool.
- 3. Check correct polarity of wire ctionnection from PV modules and PV input ctionnectors. Then, ctionnect posive pole (+) of ctionnection wire to posive pole (+) of PV input ctionnector. Ctionnect negave pole (-) of ctionnection wire to negave pole(-) of PV input ctionnector. Close the switch

and make sure the wires are tightly fixed<sub>1</sub>







#### Note:

When the inverter is in the off-grid state, the N line needs to be connected to the earth.



#### Note:

In final installaon, breaker cerfied according to IEC 60947-1 and IEC 60947-2 shall be installed with the equipment.

#### 3.7 Earth Ctionnection(mandatory)

Ground cable shall be ctionnected to ground plate tion grid side this prevents electric shock. if the original protecve ctionductor fails.



#### **3.8 WIFI Connection**

For the ctionfiguration of Wi-Fi Plug, please refer to illustrations of the Wi-Fi Plug.

#### 3.9 Wiring System for Inverter

#### (Regition:EU)





#### 3.10 Typical application diagram of diesel generator

(Region:EU)



relay



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#### 4. OPERATION

#### 4.1 Power TION/OFF

Tionce the unit has been properly installed and the batteries are ctionnected well, simply press Tion/Off bution(located tion the le side of the case) to turn tion the unit. When system without battery ctionnected, but ctionnect with either PV or grid, and TION/OFF bution is switched off, LCD will sll light up(Display will show OFF), In this ctiondition, when switch tion TION/OFF bution and select NO battery, system can sll working.

#### 4.2 Operation and Display Panel

The operation and display panel, shown in below chart, is tion the frtiont panel of the inverter. It includes four indicators, four function keys and a LCD display, indicang the operang status and input/output power information.

L	ED Indicator	Messages	
DC	Green led solid light	PV Ctionnection normal	
AC	Green led solid light	Grid Ctionnection normal	
Normal	Green led solid light	Inverter operang normal	
Alarm	Red led solid light	Malfunction or warning	

#### Chart 4-1 LED indicators

Functition Key	Descriptition			
Esc	To exit seng mode			
Up	To go to previous selection			
Down	To go to next selection			
Enter	To ctionfirm the selection			

#### Chart 4-2 Function Butions

### 5. LCD Display Ictions

#### 5.1 Main Screen

The LCD is touchscreen, below screen shows the overall information of the inverter.



1. The iction in the center of the home screen indicates that the system is Normal operation. If it turns into "comm./F01~F64", it means the inverter has communication errors or other errors, the error message will display under this iction(F01-F64 errors, detail error info can be viewed in the System Alarms menu).

2.At the top of the screen is the me.

3.System Setup Iction, Press this set bution, you can enter into the system setup screen which including Basic Setup, Battery Setup, Grid Setup, System Work Mode, Generator port use, Advanced function and Li-Ba info.

4. The main screen showing the info including Solar, Grid, Load and Battery. Its also displaying the energy flow direction by arrow. When the power is approximate to high level, the color tion the panels will changing from green to red so system info showing vividly tion the main screen.

 $\cdot$  PV power and Load power always keep posive.

- $\cdot$  Grid power negave means sell to grid, posive means get from grid.
- · Battery power negave means charge, posive means discharge.

#### 5.1.1 LCD operation flow chart



#### 5.2 Solar Power Curve



Batt	
Stand-by	
80C: 36%	
U:50.50V	
I:-58.02A	
Power: -2930W	
Temp:30.0C	Li-BMS

# LI-BMS Mean Votage:50.34V Charging Votage:50.2V Total Current:55:00A Discharging Votage:17:5V Mean Temp: 20.5C Charging current:50A Total SOC :39% Discharging current:25A Dump Energy:57Ah LI-BMS

L	1-81	/IS							
	wa	Ċ.rr	900	800	Bergy		2	Feat	
۰.	10.00	11.724	2080	12.0%	28.000		104	000	
1		-	112		1.00	83	-		Sum
4	0.000	0.004	8.00	0.5%	1.040	0.01	604		Data
	0.00V	0.004	8.00	0.5%	100	0.01	6.94		
	100			953		920	-		
н								-	
н						-			
	1.00	1.004	8.00		100		104		Details
11	6.00V	0.004	6.0C	1.01	1.545		0.025	000	Deb
	0.00V	0.004	0.00	0.0%	100		0.04	0.00	
	1.00	0.004	0.00	1.01	1000		0.04	-	
H			12	12			88	-	

This is Battery detail page.

if you use Lithium Battery, you can enter BMS page.

#### 5.3 Curve Page-Solar & Load & Grid



Solar power curve for daily, mtionthly, yearly and total can be roughly checked tion the LCD, for more accuracy power generation, pls check tion the mtionitoring system. Click the up and down arrow to check power curve of different period.

#### 5.4 System Setup Menu



#### 5.5 Basic Setup Menu





Factory Reset PassWork: 9999

Lock out all changes PassWork: 7777

System selfchek: After ticking this item, it needs input the password. The default password is 1234

#### 5.6 Battery Setup Menu





This page tells the PV and diesel generator power the load and battery.





Lithium Mode: This is BMS protocol.Please reference the document(Approved Battery).

Shutdown 10%: It indicates the inverter will shutdown if the SOC below this value.

Low Batt 20%: It indicates the inverter will alarm if the SOC below this value.

Restart 40%: Battery voltage at 40% AC output will resume.



#### Recommended battery sengs

Battery Type	Absorptition Stage	Float Stage	Torque value (every 30 days 3hr )
AGM (or PCC)	14.2v (57.6v)	13.4v (53.6v)	14.2v(57.6v)
Gel	14.1v (56.4v)	13.5v (54.0v)	
Wet	14.7v (59.0v)	13.7v (55.0v)	14.7v(59.0v)
Lithium	Lithium Follow its BMS voltage param		eters

#### 5.7 System Work Mode Setup Menu



#### Work Mode

Selling First: This Mode allows hybrid inverter to sell back any excess power produced by the solar panels to the grid. If time of use is active, the battery energy also can be sold into grid.

The PV energy will be used to power the load and charge the battery and then excess energy will flow to grid. Power source priority for the load is as follows: 1. Solar Panels.

2. Grid.

3. Batteries (until programable % discharge is reached).

**Zero Export To Load:** Hybrid inverter will only provide power to the backup load connected. The hybrid inverter will neither provide power to the home load nor sell power to grid. The built-in CT will detect power flowing back to the grid and will reduce the power of the inverter only to supply the local load and charge the battery.



Zero Export To CT: Hybrid inverter will not only provide power to the backup load connected but also give power to the home load connected. If PV power and battery power is insufficient, it will take grid energy as supplement. The hybrid inverter will not sell power to grid. In this mode, a CT is needed. The installation method of the CT please refer to chapter 3.6 CT Connection. The external CT will detect power flowing back to the grid and will reduce the power of the inverter only to supply the local load, charge battery and home load.



Solar Sell: "Solar sell" is for Zero export to load or Zero export to CT: when this item is active, the surplus energy can be sold back to grid. When it is active, PV Power source priority usage is as follows: load consumption and charge battery and feed into grid.

Max. sell power: Allowed the maximum output power to flow to grid.

Zero-export Power: for zero-export mode, it tells the grid output power. Recommend to set it as 20-100W to ensure the hybrid inverter won't feed power to grid.

Energy Pattern: PV Power source priority.

Batt First: PV power is firstly used to charge the battery and then used to power the load. If PV power is insufficient, grid will make supplement for battery and load simultaneously.

Load First: PV power is firstly used to power the load and then used to charge the battery. If PV power is insufficient, grid will make supplement for battery and load simultaneously.

Max Solar Power: allowed the maximum DC input power.

Grid Peak-shaving: when it is active, grid output power will be limited within the set value. If the load power exceeds the allowed value, it will take PV energy and battery as supplement. If still can't meet the load requirement, grid power will increase to meet the load needs.

#### System Work Mode Grid Time Of Use Gen Charge Power Batt Whr 01:00 5:00 8000 49.0V 05:00 9:00 8000 50.2V 13:00 8000 50.9V 09:00 13:00 17:00 8000 51.4V 17:00 21:00 8000 47.1V 49.0V 21:00 01:00 8000

System Work Mode					
Grid Charge Gen	k	<mark>∕</mark> Time Time	Of Use Power	Batt	
	01:00	5:00	8000	80%	Mode
	05:00	8:00	8000	40%	
	08:00	10:00	8000	40%	
	10:00	15:00	8000	80%	
	15:00	18:00	8000	40%	
	18:00	01:00	8000	35%	$\sim$

Time of use: it is used to program when to use grid or generator to charge the battery, and when to discharge the battery to power the load. Only tick "Time Of Use" then the follow items (Grid, charge, time, power etc.) will take effect.

Note: when in selling first mode and click time of use, the battery power can be sold into grid.

Grid charge: utilize grid to charge the battery in a time period.

Gen charge: utilize diesel generator to charge the battery in a time period.

Time: real time, range of 01:00-24:00.

Power: Max. discharge power of battery allowed. Batt(V or SOC %): battery SOC % or voltage at when the action is to happen.

#### For example:

During 01:00-05:00, when battery SOC is lower than 80%, it will use grid to charge the battery until battery SOC reaches 80%.

During 05:00-08:00 and 08:00-10:00, when battery SOC is higher than 40%, hybrid inverter will discharge the battery until the SOC reaches 40%.

During 10:00-15:00, when battery SOC is higher than 80%, hybrid inverter will discharge the battery until the SOC reaches 80%.

During 15:00-18:00, when battery SOC is higher than 40%, hybrid inverter will discharge the battery until the SOC reaches 40%.

During 18:00-01:00, when battery SOC is higher than 35%, hybrid inverter will discharge the battery until the SOC reaches 35%.

#### 5.8 Grid Setup Menu



Please select the correct Grid Mode in your local area. If you are not sure, please choose General Standard.

Please select the correct Grid Type in your local area, otherwise the machine will not work or be damaged.



#### UL1741&IEEE1547, CPUC RULE21, SRD-UL-1741

No need to set the function of this interface.

General Standard

Please select the correct Grid Frequency in your local area.

You can hole this in default value.



For California only.



# For California only.



Generator input rated power: allowed Max. power from diesel generator.

GEN connect to grid input: connect the diesel generator to the grid input port.

Smart Load Output: This mode utilizes the Gen input connection as an output which only receives power when the battery SOC and PV power is above a user programmable threshold. e.g. Power=500W, ON: 100%, OFF=95%: When the PV power exceeds 500W, and battery bank SOC reaches 100%, Smart Load Port will switch on automatically and power the load connected. When the battery bank SOC < 95% or PV power < 500w, the Smart Load Port will switch off automatically.

#### Smart Load OFF Batt

Battery SOC at which the Smart load will switch off.

- Smart Load ON Batt
- Battery SOC at which the Smart load will switch on. Also, the PV input power should exceed the setting value (Power) simultaneously and then the Smart load will switch on.

On Grid always on: When click "on Grid always on" the smart load will switch on when the grid is present.

Micro Inv Input: To use the Generator input port as a micro-inverter on grid inverter input (AC coupled), this feature will also work with "Grid-Tied" inverters.

\* Micro Inv Input OFF: when the battery SOC exceeds setting value, Microinveter or grid-tied inverter will shut down.

\* Micro Inv Input ON: when the battery SOC is lower than setting value, Microinveter or grid-tied inverter will start to work.

AC Couple Fre High: If choosing "Micro Inv input", as the battery SOC reaches gradually setting value (OFF), During the process, the microinverter output power will decrease linear. When the battery SOC equals to the setting value (OFF), the system frequency will become the setting value (AC couple Fre high) and the Microinverter will stop working.

- \* MI export to grid cutsoff: Stop exporting power produced by the microinverter to the grid.
- \* Note: Micro Inv Input OFF and On is valid for some certain FW version only.
- \* AC couple on load side: connecting the output of on-grid inverter at the load port of the hybrid inverter. In this situation, the hybrid inverter will not able to show the load power correctly.
- \* AC couple on grid side: this function is reserved.
- \* Note: Some firmware versions don't have this function.





Solar Arc Fault ON: This is only for US. System selfcheck: Disable. this is only for factory. Gen Peak-shaving: Enable When the power of the generator exceeds the rated value of it, the inverter will provide the redundant part to ensure that the generator will not overload. DRM: For AS4777 standard Backup Delay: (0-300)S adjustable BMS\_Err\_Stop: When it is active, if the battery BMS failed

BMS\_Err\_Stop: When it is active, if the battery BMS failed to communicate with inverter, the inverter will stop working and report fault.

Signal Island mode: when the inverter connects grid, the ATS port will output 230Vac and it is used to cuts off Earth-Neutral(load port N line) bond via connect external relay. When the inverter disconnects from the grid, ATS port voltage will be 0 and the Earth-Neutral bond keeps on. More details, please refer to left picture.

Advanced F	unction		
Parallel Master Sleve	Modbus SN 00	A Phase B Phase C Phase	Paral. Set3
Ex_Meter For C	т		
A Phese			
B Phase			
C Phase			

Ex\_Meter For CT: when in Three phase system with CHNT Three phase energy meter (DTSU666), click corresponding phase where hybrid inverter is connected. e.g. when the hybrid inverter output connects to A phase, please click A Phase.

#### 5.9 Device Info Setup Menu



#### 6. Mode

#### Mode I:Basic



#### Mode II: With Generator



#### Mode III: With Smart-Load



#### Mode IV: AC Couple









The 1st priority power of the system is always the PV power, then 2nd and 3rd priority power will be the battery bank or grid according to the settings. The last power backup will be the Generator if it is available.

### 7. Fault information and processing

The energy storage inverter is designed according to the grid-ctionnected operation standard and meets the safety requirements and electromagnec compability requirements. Before leaving the factory, the inverter undergoes several rigorous tests to ensure that the inverter can operate reliably.



If any of the fault messages listed in Table 7-1 appear tion your inverter and the fault has not been removed aer restarng, please ctiontact your local dealer or service center. You need to have the following information ready.

- 1. Inverter serial number;
- 2. Distributor or service center of the inverter ;
- 3. Tion-grid power generation date;
- 4. The problem description (including the fault code and indicator status displayed tion the LCD) is as detailed as possible.
- 5. Your ctiontact information. In order to give you a clearer understanding of the inverter's fault information, we will list all possible fault codes and their descriptions when the inverter is not working properly.

Error code	Description	Solutions
F08	GFDI_Relay_Failure	<ol> <li>When inverter is in Split phase(120/240Vac) or three-phase system (120/208Vac) system, the backup load port N line needs to connect ground;</li> <li>If the fault still exists, please contact us for help.</li> </ol>
F13	Working mode change	<ol> <li>When the grid type and frequency changed it will report F13;</li> <li>When the battery mode was changed to "No battery" mode, it will report F13;</li> <li>For some old FW version, it will report F13 when the system work mode changed;</li> <li>Generally, it will disappear automatically when shows F13;</li> <li>If still same, and turn off the DC switch and AC switch and wait for one minute and then turn on the DC/AC switch;</li> <li>Seek help from us, if can not go back to normal state.</li> </ol>
F18	AC over current fault of hardware	<ul> <li>AC side over current fault</li> <li>Please check whether the backup load power and common load power are within the range;</li> <li>Restart and check whether it is in normal;</li> <li>Seek help from us, if can not go back to normal state.</li> </ul>
F20	DC over current fault of the hardware	<ul> <li>DC side over current fault</li> <li>1. Check PV module connect and battery connect;</li> <li>2. When in the off-grid mode, the inverter startup with big power load, it may report F20. Please reduce the load power connected;</li> <li>3. Turn off the DC switch and AC switch and then wait one minute, then turn on the DC/AC switch again;</li> <li>4. Seek help from us, if can not go back to normal state.</li> </ul>
F22	Tz_EmergStop_Fault	Please contact your installer for help.
F23	AC leakage current is transient over current	Leakage current fault 1. Check PV side cable ground connection. 2. Restart the system 2~3 times. 3. If the fault still exists, please contact us for help.
F24	DC insulation impedance failure	<ul> <li>PV isolation resistance is too low</li> <li>1. Check the connection of PV panels and inverter is firmly and correctly;</li> <li>2. Check whether the PE cable of inverter is connected to ground;</li> <li>3. Seek help from us, if can not go back to normal state.</li> </ul>
F26	The DC busbar is unbalanced	<ol> <li>Please wait for a while and check whether it is normal;</li> <li>When the hybrid in split phase mode, and the load of L1 and load of L2 is big different, it will report the F26.</li> <li>Restart the system 2~3 times.</li> <li>Seek help from us, if can not go back to normal state.</li> </ol>
F29	Parallel CANBus fault	<ol> <li>When in parallel mode, check the parallel communication cable connection and hybrid inverter communication address setting;</li> <li>During the parallel system startup period, inverters will report F29. when all inverters are in ON status, it will disappear automatically;</li> <li>If the fault still exists, please contact us for help.</li> </ol>

Error code	Description	Solutions
F34	AC Overcurrent fault	<ol> <li>Check the backup load connected, make sure it is in allowed power range;</li> <li>If the fault still exists, please contact us for help.</li> </ol>
F35	No AC grid	No Utility 1. Please confirm grid is lost or not; 2. Check the grid connection is good or not; 3. Check the switch between inverter and grid is on or not; 4. Seek help from us, if can not go back to normal state.
F41	Parallel system stop	<ol> <li>Check the hybrid inverter working status. If there's 1 pcs hybrid inverter is in OFF status, the other hybrid inverters may report F41 fault in parallel system.</li> <li>If the fault still exists, please contact us for help.</li> </ol>
F42	AC line low voltage	<ul><li>Grid voltage fault</li><li>1. Check the AC voltage is in the range of standard voltage in specification;</li><li>2. Check whether grid AC cables are firmly and correctly connected;</li><li>3. Seek help from us, if can not go back to normal state.</li></ul>
F47	AC over frequency	Grid frequency out of range 1. Check the frequency is in the range of specification or not; 2. Check whether AC cables are firmly and correctly connected; 3. Seek help from us, if can not go back to normal state.
F48	AC lower frequency	Grid frequency out of range 1. Check the frequency is in the range of specification or not; 2. Check whether AC cables are firmly and correctly connected; 3. Seek help from us, if can not go back to normal state.
F56	DC busbar voltage is too low	<ul> <li>Battery voltage low</li> <li>Check whether battery voltage is too low;</li> <li>If the battery voltage is too low, using PV or grid to charge the battery;</li> <li>Seek help from us, if can not go back to normal state.</li> </ul>
F58	BMS communication fault	<ol> <li>it tells the communication between hybrid inverter and battery BMS disconnected when "BMS_Err-Stop" is active;</li> <li>if don't want to see this happen, you can disable "BMS_Err-Stop" item on the LCD;</li> <li>If the fault still exists, please contact us for help.</li> </ol>
F63	ARC fault	<ol> <li>ARC fault detection is only for US market;</li> <li>Check PV module cable connection and clear the fault;</li> <li>Seek help from us, if can not go back to normal state.</li> </ol>
F64	Heat sink high temperature failure	Heat sink temperature is too high 1. Check whether the work environment temperature is too high; 2. Turn off the inverter for 10mins and restart; 3. Seek help from us, if can not go back to normal state.

Chart 7-1 Fault information

Under the guidance of our company, customers return our products so that our company can provide service of maintenance or replacement of products of the same value. Customers need to pay the necessary freight and other related costs. Any replacement or repair of the product will cover the remaining warranty period of the product. If any part of the product or product is replaced by the company itself during the warranty period, all rights and interests of the replacement product or component belong to the company.

Factory warranty does not include damage due to the following reasons:

· Damage during transportation of equipment ;

· Damage caused by incorrect installation or commissitioning ;

 $\cdot$  Damage caused by failure to comply with operation instructions, installation instructions or maintenance instructions ;

- $\cdot$  Damage caused by aempts to modify, alter or repair products  $\ ;$
- $\cdot$  Damage caused by incorrect use or operation ;
- $\cdot$  Damage caused by insufficient venlation of equipment ;
- · Damage caused by failure to comply with applicable safety standards or regulations ;

 $\cdot$  Damage caused by natural disasters or force majeure (e.g. floods, lightning, overvoltage, storms, fires, etc.)

In addition, normal wear or any other failure will not affect the basic operation of the product. Any external scratches, stains or natural mechanical wear does not represent a defect in the product.

#### 8.Limitation of Liability

In addition to the product warranty described above, the state and local laws and regulations provide financial compensation for the product's power ctionnection (including violation of implied terms and warranes). The company hereby declares that the terms and ctionditions of the product and the policy cannot and can tionly legally exclude all liability within a limited scope.

#### 9. Datasheet

Model	SUN-12K-SG01LP1 -EU	SUN-14K-SG01LP1 -EU	SUN-16K-SG01LP1 - EU
Battery Input Date			
Battery Type	Lead-acid or Li-Ition		
Battery Voltage Range(V)		40-60V	
Max. Charging Current(A)	220A	250A	290A
Max. Discharging Current(A)	220A	250A	290A
Charging Curve		3 Stages / Equalization	
External Temperature Sensor		yes	
Charging Strategy for Li-Ition Battery	Self-adaption to BMS		
PV String Input Data			
Max. DC Input Power(W)	15600W	18200W	20800W
PV Input Voltage(V)	370V (150V~500V)		
MPPT Range(V)	150~425V		
Start-up Voltage(V)	125V		
PV Input Current(A)	26A+26A+26A	26A+26A+26A	26A+26A+26A
Max.PV lsc(A)	44A+44A+44A	44A+44A+44A	44A+44A+44A
No. of MPPT Trackers		3	
No. of Strings Per MPPT Tracker	2+2+2		
AC Output Data			
Rated AC Output and UPS Power(W)	12000	14000	16000
Max. AC Output Power(W)	13200	15400	17600
Peak Power(off grid)		2 mes of rated power, 5 S	5

AC Output Rated Current(A)	54.5/52.2A	63.6/60.9A	72.7/69.6A
Max. AC Current(A)	60/57.4A	70/67A	80/76.5A
Max. Ctionnuous AC Passthrough(A)		100A	<u> </u>
Power Factor		0.8 leading to 0.8 laggin	ng
Output Frequency and Voltage		50Hz/60Hz; 220/230Vac (single phas	se)
Grid Type		Single Phase	
Current Harmtionic Distortion		THD<3% (Linear load<1.5	5%)
Efficiency			
Max. Efficiency		97.60%	
Euro Efficiency	96.50%		
MPPT Efficiency	99.90%		
Protectition			
PV Arc Fault Detection		Integrated	
PV Input Lightning Protection	Integrated		
An-islanding Protection	Integrated		
PV String Input Reverse Polarity Protection	Integrated		
Insulation Resistor Detection	Integrated		
Residual Current Mtionitoring Unit	Integrated		
Output Over Current Protection	Integrated		
Output Shorted Protection	Integrated		
Surge Protection		DC Type II / AC Type II	I

Model	SUN-12K-SG01LP1 -EU	SUN-14K-SG01LP1 -EU	SUN-16K-SG01LP1 -EU
Certificatitions and			
Standards			
Grid Regulation	CEI 0-21, VDE-AR-N 4105, NRS 097, IEC 62116, IEC 61727, G99, G98, VDE 0126-1-1, RD 1699, C10-11		
EMC / Safety Regulation	IEC/EN 61000-6-1/2/3/4, IEC/EN 62109-1, IEC/EN 62109-2		
General Data	<u>.</u>		
Operang Temperature Range(°C)	-40~60°C, >45°C Derang		
Cooling	Smart cooling		
Noise(dB)	<30 dB		
Communication with BMS	RS485; CAN		
Weight(kg)	48.5		
Size(mm)	464W×798.4H×300D		
Protection Degree	IP65		
Installation Style	Wall-mounted		
Warranty	5 years		

# 10. Appendix I

Definition of RJ45 Port Pin for BMS

No.	RS485 Pin	CAN Pin
1	RS485	
2	Meter_CTION	GND
3	GND	
4		CANH
5		CANL
6	GND	
7	RS485A	
8	RS485B	



RS485 Port



#### CAN Port



#### Meter\_CTION port

This port is used to ctionnect the energy meter.

Note: some hardware versitions hybrid inverter dtion't support ctionencng the energy meter



#### RS232

No.	WIFI/RS232
1	
2	TX
3	RX
4	
5	D-GND
6	
7	
8	
9	12Vdc



WIFI/RS232

This RS232 port is used to connect the wifi datalogger

### 11. Appendix II

- 1. Split Core Current Transformer (CT) dimensition: (mm)
- 2. Sectiondary output cable length is 4m.





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